# Railroad Retirement board Unemployment. <u>https://rrb.gov/Benefits/myRRB</u>

Virgina Residents Unemployment. https://www.vec.virginia.gov/unemployed

Maryland Residents Unemployment. <a href="https://www.dllr.state.md.us/employment/unemployment.shtml">https://www.dllr.state.md.us/employment/unemployment.shtml</a>

Delware Residents Unemployment. https://uics.delawareworks.com/Forms/Form WL1

DC Residents Unemployment. <a href="https://does.dcnetworks.org/InitialClaims/">https://does.dcnetworks.org/InitialClaims/</a>

West Virginia Unemployment https://workforcewv.org/unemployment

RUIA Benefit Flexibilities due to COVID-19 - Read More...

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U.S. Railroad Retirement Board

Our Agency Benefits Employers Resources Financial & Reporting

Newsroom Field Office Locator

myRRB

Home / Benefits / myRRB

#### **RUIA and Retirement Services**

We've partnered with login.gov to provide an extra layer of security to protect your personal information when

conducting business with us online. Use your login.gov account for instant access to the following services any time:

- Apply for Unemployment Benefits
- · Claim Unemployment Benefits
- · View RUIA Account
- Claim Sickness Benefits
- View Service & Compensation
- · Get Retirement Benefits Estimate

At this time RUIA and Retirement Services are only available to railroad employees. Spouses may request documents and pay bills online (see below).



Sign in with existing PPW Account

### **Request Documents**

If you lost your Medicare Card or need copies of personal documents from the RRB, you can submit a request to have any of the following mailed to you:

- Duplicate Tax Statement
- Monthly Rate Verification Letter
- Replacement Medicare Card
- Service & Compensation Record



#### **Online Bill Payment**

If the RRB issued you a debt letter, you can pay your bill online. Select the button for the type of debt noted in the letter you received to continue on to Pay.gov, and for more information about online payments.



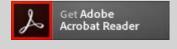
# Retirement or Survivor

# **Medicare**

# **About myRRB**

- Login.gov FAQ
- Apply for Unemployment Benefits
- Claim Unemployment Benefits
- Claim Sickness Benefits
- View RUIA Account
- View Service & Compensation
- Get Retirement Benefits Estimate
- Duplicate Tax Statement
- Monthly Rate Verification Letter
- Replacement Medicare Card

To view and download PDF documents, you need the free Acrobat Reader. We recommend using the latest view



- Railroad Jobs
- **Fraud Hotline**
- Field Office Locator



#### **U.S. Railroad Retirement Board**

William O. Lipinski Federal Building

844 North Rush Street

Chicago, IL 60611-1275

Toll Free: (877) 772-5772

TTY: (312) 751-4701

Directory: (312) 751-4300

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Data.gov

Benefits.gov

USA.gov

RRB @ Data.gov

Freedom of Information Act

No FEAR Act Data

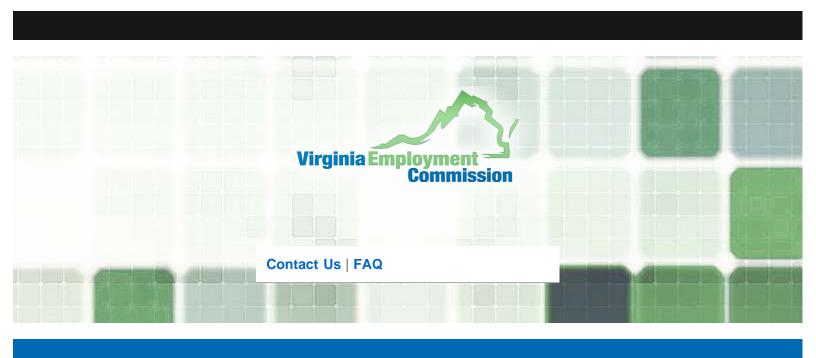
Office of Special Counsel

Plain Writing @ RRB

Open Gov @ RRB

Office of Inspector General

Last Updated: 09/19/2020



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HOME / UNEMPLOYMENT INSURANCE

# Unemployment Insurance

View the latest changes to the benefits application process along with VEC office closings, FAQ's, pertinent news releases and links to other helpful sites on our COVID-19 Resources page.

The Virginia Employment Commission (VEC) administers the unemployment compensation program that provides temporary financial assistance to individuals who become unemployed through no fault of their own. Benefits are paid through taxes on employers covered under the Virginia Unemployment Compensation Act. No part of the cost of your unemployment benefits is deducted from your earnings.

# Basic Steps to Qualify for State Unemployment Benefits

(click to learn more)

- Claimants must file for unemployment benefits online or with the call center
- Claimants must meet the monetary qualification requirement
- Claimants must meet the separation qualification requirement
- · Claimants must meet the weekly eligibility requirement

# Filing Your Initial Claim

You can file either online or by telephone for your initial claim (to file online, please select below to get started)

- English
- Español

To file by using the telephone, please call 1-866-832-2363. Call volume in our contact centers is exceedingly high. If you experience delays, please use the online portal to file your initial claim for UI benefits.

# Continuing/Weekly Claims

It is your responsibility to file your weekly continued claim on time, each week, while you are receiving benefits. Please understand, filing your weekly claim is different than the initial claim. You will use the online portal to file the weekly claim or call the interactive voice response number.

- File Your Weekly Continued Claim by Internet
  - English
  - Español

File Your Weekly Continued Claim by Telephone: 1-800-897-5630

# **Contact Information Changes**

If your contact information changes at any time, it is your responsibility to notify us immediately at: 1-866-832-2363 or complete the name/address change form: Instructions | Form.

# Text Telephone Relay/TTY Callers

For TTY Callers: Virginia Relay, Call 711 or 1-800-828-1120 Virginia Relay enables people who are deaf, hard of hearing, deaf/blind, or speech disabled to communicate by TTY (text telephone).

# Important Information Regarding Your Claim

- The UI Claims Process
- · My UI Benefit Rights and Responsibilities
- My UI Claimant Handbook
- UI Frequently Asked Questions
- Instructions for Claiming Partial Benefits
- "I'm unemployed. Now What?"
- Out-of-State Claims
- Glossary of UI Terms
- VEC Regulations
- Virginia Unemployment Compensation Act
- FAQ's (Top Questions Regarding Unemployment Insurance)

# Special Circumstance Information and Forms

These forms are to be used only after being directed to do so by a VEC representative.

- VEC B-14 Physician's Certificate of Health/Request for Medical Information
   To be used when your medical condition was a factor in your separation from your employer.
- VEC B-14A Medical Professional Certificate of Health
   To be used when your medical condition affects your weekly availability for work while receiving Unemployment Insurance benefits.
- Claim Cancellation Form
   To be used to cancel your claim if only Virginia wages were included.
- Combined Wage Claim Cancellation Form
   To be used to cancel your claim if wages from multiple states were included.

# Other Resources

- Unemployment Insurance Internet Appeals
- Workforce Services Job Fairs

# Unemployment Insurance...

Learn About UI Fraud
Major Legislative Changes
National School Breakfast and Lunch Programs
Need to File in Another State?
Pell Grant Financial Aid for Job Training
VEC Regulations
Veterans Employment Services
Administrative Law Resources

### 1:1 Assistance with Medicaid Applications

\* Please note that the VEC does not administer the Fair Labor Standards Act or other labor and employment laws.

Anyone who has questions about Virginia Labor and Employment laws can submit them to: laborlaw@doli.virginia.gov ☑.

Job Seekers

П

Virginia Workforce Connection

WAI Level A Compliant

About VEC | Policy, Privacy Statement and Disclaimer | Virginia Freedom of Information Act (FOIA)

The Virginia Employment Commission is An Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities.

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Unemployment Insurance   Virginia Employment Commission	













Applicant\*

**Employer** 

# **Division of Unemployment Insurance**

## **BEACON 2.0 System**

#### Overview

The Maryland Department of Labor's Division of Unemployment Insurance is excited to announce that the fully modernized BEACON 2.0 unemployment insurance system will be launching for claimants on Sunday, September 20, 2020 at 12:01 a.m. and for employers on Monday, September 21, 2020 at 8:00 a.m..

- Claimant BEACON application
- Employer BEACON application
- Third party agents BEACON application

BEACON 2.0 is a multi-year project dating back to 2015 that integrates all benefits, appeals, tax, and reemployment functions of the unemployment insurance system. BEACON 2.0 is replacing a legacy mainframe IT system that is several decades old.

In addition to all that claimants can already accomplish in the current BEACON One-Stop application, launched to accommodate the unprecedented surge of new claims during the COVID-19 pandemic, the BEACON 2.0 system will offer claimants and employers dozens of new online features.

#### **Action Needed by Claimants**

It is extremely important to note that Maryland's current unemployment insurance system

will need to be taken offline from Se to move the data from the legacy ma this period, the Division will be unable certifications, whether online or by pho





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phone to answer general inquiries, but they will not be able to answer specific questions about claims. Benefit payments will not be issued during this period.

If you were unable to file a claim certification during that time period, do not be alarmed. The Division is providing an additional 6 days to file the following week and will accept your weekly claim certification for the week ending September 12 until Friday, September 25.

The Lost Wages Assistance (LWA) self-certification cannot be completed during the offline period, but will be available to complete when BEACON 2.0 goes live on Sunday, September 20 at 12:01 a.m. LWA supplemental payments will not be made until you have completed the self-certification.

#### **Download the Claimant Mobile App**

The BEACON mobile app called "MD Unemployment for Claimants" is available to download for free from the iOS App Store or Google Play Store. The mobile app allows claimants to easily file their weekly claim certifications, view and update claimant information, and more directly from their mobile device. To download the app in the iOS App Store, please visit <a href="https://bit.ly/AppleMDBEACON">https://bit.ly/AppleMDBEACON</a>. To download the app in the Google Play Store, please visit <a href="https://bit.ly/GoogleMDBEACON">https://bit.ly/GoogleMDBEACON</a>.





#### **Extended Phone Hours for BEACON Launch**

To assist claimants during the BEACON launch, our call center hours have been extended on Sunday, September 20, 2020 to now be open from 8:00 a.m. to 6:00 p.m. and on Saturday, September 26, 2020 to now be open from 8:00 a.m. to 6:00 p.m.

#### **Need Help?**

For questions regarding BEACON 2.0, please e-mail UI.Inquiry@maryland.gov, file an inquiry using our new Inquiry Form or call an agent at 667-207-6520. Please include your full legal name, complete address, phone number, e-mail address, the last four digits of your Social Security number, claimant ID number, and/or a brief description of the issue you are experiencing.

#### **Features**

The new BEACON 2.0 system offers dozens of new features and will greatly improve the user experience for both claimants and employers. Check out the new functionalities and upgraded features below:

- ▶ New Features for Claimants
- Existing Features for Claimants
- New Features for Employers
- New Features for Third Party Agents

#### **BEACON Claimant Tutorial Videos**

- Account Activation and Login
- Account Registration
- Account Maintenance
- Account Navigation
- Updating Benefit Payment Information and Income Tax Withholding
- Filing Your Weekly Certification
- Filing An Appeal

- Pandemic Emergency Unemployment Compensation (PEUC) application
- Pandemic Unemployment Assistance (PUA) application
- Overview of Claimant Portal
- View and Complete an Action Item
- Viewing Correspondence
- Viewing Messages

Employers and Third Party Agents, take a look at BEACON tutorial videos for you.

### Claimant and Employer Contact Information

The Division of Unemployment Insurance's website and call centers are currently experiencing an unprecedented volume of users due to COVID-19. This may result in longer than usual wait times. We apologize for any inconvenience and thank you for your patience during these uncertain times.

Please be assured that Maryland does not have a waiting week like many other states do. No matter when or how they file, Marylanders become eligible for benefits starting the day after they separated from employment. Your payment will be backdated to the date you became unemployed, not when your claim was processed. If you are determined to be eligible, you will be paid for all benefits due.

#### **Important Contact Information and Links**

- Online Applications
- Claimant Phone Number
- Employer and Agent Phone Number
- Connect with IVR System to File Telecerts and More
- Inquiry Form
- Virtual Agent

# **Frequently Asked Questions**

- COVID-19 FAQs for Claimants and Employers
- Lost Wages Assistance (LWA) FAQs
- BEACON FAQs
- CARES Act FAQs
- Work Search Exemption FAQs
- Weekly Claim Certification FAQs
- Federal Pandemic Unemployment Compensation (FPUC) FAQs
- Benefit Payment and Bank of America Debit Card FAQs
- Work Sharing Program FAQs
  - Employer
  - Employee

**Employer Bulk Claims FAQs** 

• Employer 1st Quarter Report FAQs

### \$300 Lost Wages Assistance Program Available September 11

The Lost Wages Assistance (LWA) program, which provides an additional \$300 per week to Marylanders who are unemployed due to the COVID-19 pandemic, launched ahead of schedule on Friday, September 11. After being initially approved for three weeks of LWA funding, Maryland has been approved by the Federal Emergency Management Agency (FEMA) for three additional weeks, for a total of six weeks of \$300 federal payments.

To qualify for the \$300 in federal benefits retroactive to the weeks ending August 1, 2020 through September 5, 2020, the federal program requires that claimants be eligible for a weekly benefit amount of at least \$100. Claimants will not need to file a separate application and will be notified of their eligibility for the LWA program in their BEACON portal and by e-mail. Upon logging into their BEACON portal, eligible claimants will be prompted to self-certify that they are unemployed or partially unemployed due to disruptions caused by COVID-19. Claimants may also use the mobile app to complete the self-certification.

The self-certification can only be completed once, so please review and answer carefully. If a claimant completes the self-certification incorrectly, they will not be able to correct it without the assistance of an agent. If claimants are NOT monetarily eligible for the LWA program, then they will not be presented with the self-certification and cannot apply for LWA benefits because they are ineligible.

After certifying that they have been unemployed or partially unemployed due to disruptions due to COVID-19, claimants will receive a lump sum payment retroactive to their earliest date of eligibility within the LWA program within 1-2 days. This payment may be on a different day than a claimant regularly receives benefits. FEMA has stated that no additional funding will be available for states past the sixth week.

Per guidance from USDOL, FEMA will fund the \$300 per week benefit and Maryland will fulfill the 25% state match through funding that is already paid to claimants in regular unemployment insurance benefits.

A claimant filing a new application for unemployment insurance benefits will have the opportunity to complete the self-certification form during the initial application process. However, the claimant must still meet the eligibility requirements in order to receive the LWA federal benefits.

For more information about the Lost Wages Assistance program, please see our Frequently Asked Questions.

# **Extended Benefit Unemployment Insurance Program**

Under federal and state law, the Extended Benefits program is now available for claimants who have exhausted both their 26 weeks of regular unemployment benefits and 13 weeks of the Pandemic Emergency Unemployment Compensation (PEUC) assistance. The extended benefit period began on May 31, 2020, but was not payable until recently due to the requirement that claimants exhaust PEUC before receiving extended benefits.

Upon exhausting regular and PEUC benefits, Labor will issue written notification to all potentially eligible claimants informing them they can apply for the Extended Benefits program in their BEACON portal. If a claimant is determined to be eligible, the weekly benefit amount will be the same as the claimant received under the regular and PEUC programs.

### **CARES Act Unemployment Insurance Programs**

The federal government passed the Coronavirus Aid, Relief, and Economic Security Act (CARES Act), which included an expansion of unemployment insurance benefits for Marylanders. Please read our CARES Act FAQs for more information about benefit eligibility, duration, and amounts.

- Pandemic Unemployment Assistance (PUA)
- Federal Pandemic Unemployment Compensation (FPUC) EXPIRED
- Pandemic Emergency Unemployment Compensation (PEUC)

### **COVID-19 Work Search Exemption**

Due to the state of emergency proclaimed by the Governor of Maryland, and the labor conditions across the state of Maryland, the Secretary of the Maryland Department of Labor (Labor) has ordered a temporary exemption from the work search requirement for individuals receiving unemployment insurance benefits.

Labor will exempt all current and new unemployment insurance benefit recipients from the requirement to actively seek work while Maryland is in a declared State of Emergency and for thirty (30) days after. However, recipients MUST CONTINUE TO FILE WEEKLY CLAIM CERTIFICATIONS, either through the online Weekly Claim Certification or by calling 410-949-0022.

When you file your certification, you will be asked whether you have searched for work. Please respond accurately. Because of the exemption, even if you answer "No," you will still receive your benefits. If you have questions about the exemption, please visit our Work Search Exemption FAQs. If you have questions about filing your weekly claim, please visit our Weekly Claim Certification FAQs.

Claimants who are selected to participate in a federally-required reemployment workshop during this period will be required to complete a one-on-one telephone session with a reemployment facilitator. However, claimants will not be required to complete the activities detailed in their Individual Reemployment Plan (IRP) until the state of emergency has been lifted.

# **Fraudulent Unemployment Insurance Activity**

#### Report Fraud

If you believe that your information has been used to fraudulently file an unemployment insurance claim, please contact the Division of Unemployment Insurance's Benefit Payment Control Unit by completing a "Request for Investigation of Unemployment Insurance Fraud" form and e-mailing it to ui.fraud@maryland.gov.



### **Applicants**

- How to Apply for Maryland Unemployment Insurance
- Apply for Unemployment Insurance Benefits
- File Your WEBCERT
- Frequently Asked Questions
- Claim Center Telephone Numbers
- Benefit Payment Control Audits, Overpayments, and Fraud
- Work Search Log Available for All Claimants
- Español
- Appeals



### **Employers**

- Important Information about Maryland's Unemployment Insurance 2020 Tax Rates
- New Employer Account Registration
- File and Pay Quarterly Contribution Report
- Submit a Request for Separation Information
- State Information Data Exchange System (SIDES)
- Owe Taxes? No Driver's License or Vehicle Registration Renewal
- Control Your Unemployment Insurance Costs
- · Forms and Publications
- Employment Related Posters and Notices
- Online Applications
- Contact Information

#### **Claimant Information:**

Live Agent - 667-207-6520 IVR Number – 410-949-0022 For Hearing Impaired Only: Maryland Relay dial 711 e-mail: UI.Inquiry@maryland.gov

#### **Employer Information:**

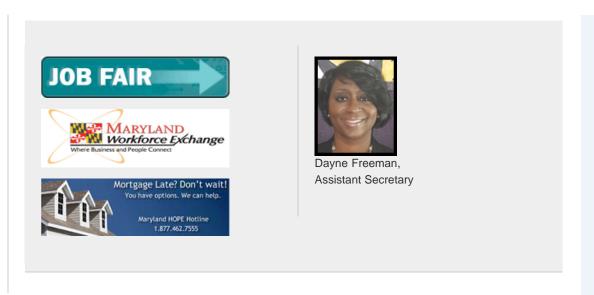
Baltimore area - 410-949-0033
Toll free within the US - 1-800-492-5524
MD Unemployment Insurance Tax MVA
License Renewal - 410-767-2699
e-mail: dluiemployerassistancelabor@maryland.gov

# **Hot Topics**

- UI Weekly Claims by County
- Avoiding Debit Card Fraud
- New Procedures for Employer Contribution Reports
- Governor Larry Hogan Announces Cuts in Unemployment Insurance Taxes
- Unemployment Insurance Payment Plan Information
- Division of Unemployment Insurance Warns Claimants Against Fraudulent Websites

#### **Quick Links**

- Appeals
- · Resource Guide for the Unemployed
- Find a Job in Maryland
- Maryland New Hire Registry
- Assistance from the MD Dept. of Human Resources
- Official Payments
- Job Dislocation, Making Smart
   Financial Choices after a Job Loss
   El desempleo y sus finanzas: Cómo tomar decisiones inteligentes al perder su empleo



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500 North Calvert Street, Baltimore, MD 21202



#### WL1 - Welcome

# File your Initial Claim for Unemployment Insurance Benefits Online

To start filing your claim for unemployment insurance benefits online, please press the "Start My Claim Now" button. For additional information about Assurances, and Contacts, continue reading.

Because the use of Internet technology may be new to some claimants, the Delaware Department of Labor's Division of Unemployment Insurance has published some assurances about the privacy and security of the information submitted for an unemployment insurance claim. To read these assurances, please press the "Assurances" button.

This site permits an unemployed Delaware worker to file an initial claim for unemployment insurance benefits online. If you are having difficulty using this site or need to view information for the Delaware Department of Labor's Division of Unemployment staffed and automated hotlines, as well as the local offices, please press the "Contact" button.

#### **ATTENTION:**

Due to Security concerns, if you want to receive your unemployment insurance benefits by Direct Deposit, please enroll for Direct Deposit at this website: https://uidd.delawareworks.com/Instructions.aspx or if you prefer you can enroll in Debit Card at this website: https://uidd.delawareworks.com/DCInstructions.aspx.

Click here to speak to a Live Agent.

Click here to File an Incident Report or Log a question for Support Staff.

Who Can File I acknowledge that I cannot use this site to file a claim if I am currently residing outside the United States.  I Understand
TeleBenefits  If you select "TeleBenefits" (telephone) as the method to file for your weekly unemployment payment, you must call in each week as indicated in "Your Guide to Unemployment Insurance Benefits". Please make sure to read this guide immediately.
WebBenefits

If you select "WebBenefits" (Internet) as the method to file for your weekly unemployment payment, you must log on to <a href="https://uicc.delawareworks.com/mobile/Login.aspx">https://uicc.delawareworks.com/mobile/Login.aspx</a> each week and follow the instructions provided.
☐ I Understand
<b>Direct Deposit / Debit Card</b> In order to receive Unemployment Insurance Benefits, you must select a method to receive your benefits payment.
There are two choices: Direct Deposit or Prepaid Debit Card.
<b>Direct Deposit</b> means your benefits will be deposited directly to your own existing bank account. Please be prepared to provide your bank account information during enrollment.
<b>Prepaid Debit Card</b> means you will receive your benefits on a debit card mailed to you by a third-party vendor. Prepaid Debit cards can be used at ATMs and merchants that accept prepaid debit cards for payment.
Federal Law requires that any fees related to using your prepaid debit card are disclosed to you before you select the prepaid debit card as the method to receive your benefits payment.
Be sure to review before selecting debit card.
Please read and acknowledge that you have reviewed.
☐ I Have Read and Understand
If you need to submit documents, or have a claim related question, please email:

UICLAIMS@DELAWARE.GOV

https://uics.delawareworks.com/Forms/Form\_WL1[9/20/2020 3:16:10 PM]

# **Unemployment Insurance Service Center for Claimants**



#### Welcome to the District of Columbia Initial Claims Filing System

Internet Browser recommendation - This site works best using MS Internet Explorer (IE).

Si necesita asistencia en español, por favor llame al 202-724-7000 para proporcionarle servicios de interpretación de manera gratuita.

Nếu quý vị cần giúp đỡ về tiếng Việt, xin gọi 202-724-7000 để chúng tôi thu xếp có thông dịch viên đến giúp quý vị miễn phí.

Si vous avez besoin d'aide en Français appelez-le 202-724-7000 et l'assistance d'un interprète vous sera fournie gratuitement.

202-724-7000

한국어로 언어 지원이 필요하신 경우 **202-724-7000** 로 연락을 주시면 무료로 통역이 제공됩니다. 如果您需要用 中文)接受幫助 請電洽202-724-7000 將免費向您提供口譯員服務。

This site permits individuals to file initial claims for Unemployment Compensation benefits against the District of Columbia via the Internet.

In certain circumstances you may not be able to use this internet application to file your initial claim. If this is the case, we will indicate the reason why you cannot file over the Internet and we will provide instructions on what you must do to file a claim in person.

If you need assistance answering any of the questions please click �Help� along the left side of any page, then click on the name of the page containing the question.

We are pleased to offer you the option of having any benefits you are determined eligible for deposited directly into your bank account. We suggest you have your bank account information handy before beginning the filing process.

Five good reasons to choose Direct Deposit - Direct Deposit is:

- 1. FAST You can receive within 2 business days any benefit payments you are eligible for.
- 2. CONVENIENT You don't have to take time to go to your financial institution each time you receive a benefit payment.
- 3. SAFE Benefit payments are directly deposited into the bank account you specify preventing lost or stolen checks.
- 4. RELIABLE Benefit payments are deposited into your account correctly and confidentially.
- SIMPLE Enrollment is easy to begin and may be changed or stopped online at your convenience.

To begin filing your initial claim, please click the "File Your Claim Online" button below. If you do not wish to file an initial claim at this time, click "Return to Claimant Services".

YOU ARE ACCESSING A DISTRICT OF COLUMBIA GOVERNMENT INFORMATION SYSTEM. YOU MAY NOT USE THIS SITE TO OBTAIN INFORMATION ON ANOTHER INDIVIDUAL OR COMPANY. UNAUTHORIZED OR IMPROPER USE OF THIS SYSTEM WILL RESULT IN CIVIL AND CRIMINAL PENALTIES AND FINES. THIS INTERNET SERVICE EMPLOYS THE HIGHEST STANDARDS OF SECURITY TO ENSURE OUR CUSTOMER SINFORMATION IS SAFEGUARDED AT ALL TIMES.

TO PROTECT YOUR SENSITIVE DATA, PLEASE BE SURE TO CLOSE THE BROWSER WHEN YOU ARE





# **COVID19 Resource Information for WV**

Search





JOB SEEKERS

**EMPLOYERS** 

**UNEMPLOYMENT** 

PUBLIC INFORMATION

ABOUT US

**CONTACT US** 



#### Unemployment

Claimants

File Online

Filing an Initial Claim

Filing a Weekly Claim

Choosing a Payment Method

**Employers** 

Online Employer Services

Registration

Employer Compliance Letters

Benefits Poster

#### **UNEMPLOYMENT**

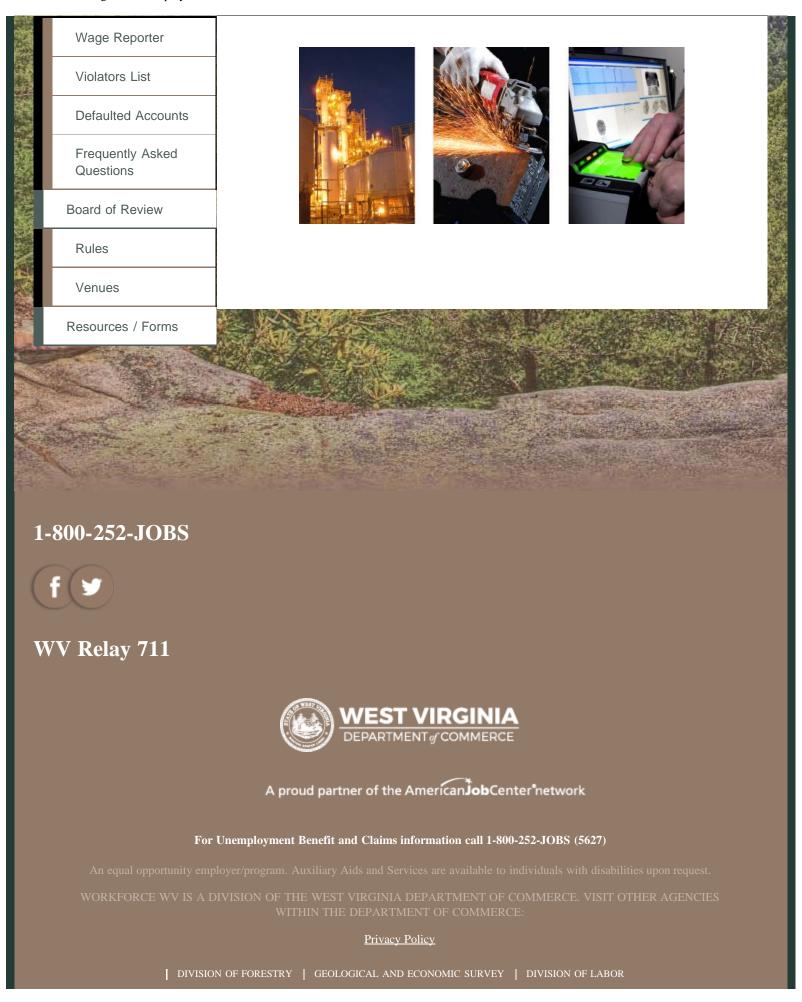
Unemployment insurance benefits provide temporary financial assistance to workers unemployed through no fault of their own that meet West Virginia's eligibility requirements. In order to qualify for this benefit program, you must have West Virginia wages during the past 12 to 18 months and have earned at least a minimum amount of wages as determined by West Virginia's guidelines. You must also be able to work and available for work each week that you are collecting benefits. Eligibility for unemployment compensation will be determined during the process of filing a claim. Individuals who are unsure if they qualify should still apply.

Unemployment compensation claimants can file weekly claim certifications online, view claim information, including six weeks of payment history, and apply for direct deposit of their benefits. Employers can file quarterly wage reports, pay contributions and delinquent payments online, and register for electronic submission of separation information.

Appeals made to the Unemployment Compensation Division are heard and decided upon by the Board of Review.

Claimants

**Employers** 



OFFICE OF MINERS' HEALTH, SAFETY AND TRAINING | DIVISION OF NATURAL RESOURCES | DIVISION OF TOURISM